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18th August 2011

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Dear Sirs

Re: Waterless Urinals

We made the decision to change from the standard urinal with a timed flush to your waterless urinal to gauge the reaction from the Public and male staff, with the male toilet on the first floor by Pinetrees restaurant.

From the day it was installed this was a success, not only for the savings made with no water being used, but the environment of the toilet that the urinal sits in has improved. No complaints from Staff or Public. We put three more units into the main male toilet at the entrance of the Hospital during an upgrade; again a success with no complaints about the smell or condition of the urinals.

Both Estates Plumbers and House-keeping staff were very concerned initially as they had used waterless urinals before and had a bad experience with them, now nothing but praise for your products.

Kind Regards



Rod Robinson
Estates Manager



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